pushTAN: Activation in the internet branch

Sparkasse Westmünsterland

The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.
**Note:** Do not start the registration described below until you have received the registration letter. If you have changed your previous procedure to pushTAN, keep your online banking PIN. Otherwise, you will receive a PIN letter containing a new Start PIN by separate post.

1 Download the **S-pushTAN app** from the App Store to your smartphone.

Tip: Activate camera access for the S-pushTAN app.

2 Start the app and assign a password. The password must consist of at least **8 characters (numbers, letters and a special character).**
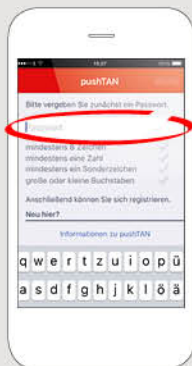
Confirm that the S-pushTAN app is allowed to send you push messages.

3 Select „Mit **Registrierungsbrief starten (Start with registration letter)**". Using the S-pushTAN app, scan the QR code shown in the registration letter.

4 Your **activation code** will now be displayed in the S-pushTAN app.

912 358

5 Now log on to your PC, laptop, tablet or smartphone in online banking. To do this, use the login name specified in the registration letter or your legitimation ID. You will receive a new PIN in a separate letter 1-2 days later. Please use this.

Anmeldename PIN

Important: If you are using an app or financial software for online banking, you still need to set up pushTAN there (see separate instructions).

6 Enter your **activation code** from the S-pushTAN app.

Freischaltung pushTAN

pushTAN-Verbindung freischalten

Freischaltcode Bitte eingeben

Freischalten

7 Done - the activation is complete. Finish the procedure with a hint on „OK".

You must now change your new PIN in online banking. The TAN required for the change can be found in the S-pushTAN app.
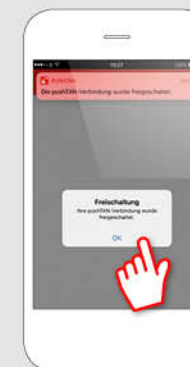
DO YOU HAVE ANY QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service telephone number: **02563 403-0,** we are there for you **Mo – Fr from 8 am – 7 pm.**

For further information on the chipTAN process, please visit: **www.spkwml.de/online-banking**

YOU CAN ALSO CONTACT US AT:

Direct advice
Text chat: http://s.de/16kw
Overview of all contact details: **www.spkwml.de/toolbar**

Online banking support for private customers
Phone: 02563 403-0
Service hours: **Mon-Fri from 8-19**